

SPECIAL INVOICE



ΑΡ. ΜΗΤΡΩΟΥ ΣΥΜΜΕΤΕΧΟΝΤΩΝ:

29XOTEESTATESA-W

APPLICATION - ELECTRICITY SUPPLY AGREEMENT

FOR HOUSEHOLD SUPPLIES

CUSTOMER INFORMATION

Name / Surname

CONTACT DETAILS

Address

Postal Code

City

Telephone

Email

IDENTIFICATION DETAILS

ID/ PASSPORT NUMBER

TAX IDENTIFICATION NUMBER

TAX OFFICE

SUPPLY IDENTIFICATION

Supply Number

Meter Number

Supply Category

Supply Address (or geographic location e.g. Google Maps link, if no address exists)

Current Supplier

Metering (cross out as applicable)

Phases (cross out as applicable)

Supply Capacity (cross out as applicable)

First Activation? (circle the option)

Last Meter Reading - Day / Night

 - -

Household

Daily / Daily & Nighttime

Single-phase / Three-phase

8kVA / 25kVA

YES / NO

Day

Night

IDENTITY OF THE OFFERED CONTRACT

Billing Type

Special Invoice



Fluctuation Mechanism	YES
Invoice special features	Home Customers
Additional Terms Not Related to the Supply of Electricity	-
Minimum Duration of Validity of the Basic Supply Price	Modification is possible from the 7th month of the duration of the Electricity Supply Agreement.
Fixed Charge	€5/month
Base Supply Price	€0.198/kWh day rate and €0.198/kWh night rate. The Final Supply Price will be announced each month via email by the 1st day of each consumption month.
Fluctuation Mechanism Applied to the Base Supply Price	$\alpha * (DAMm-1 - Li) + b$ when $DAMm-1 < Li$ 0 when $Li \leq DAMm-1 \leq Lu$ $\alpha * (DAMm-1 - Lu) + b$ when $DAMm-1 > Lu$
Other Charges	NO
Commission discounts	THERE ARE NO DISCOUNTS
Contract Term	12 months
Early Termination Clause	NO
Applicable to STH Beneficiaries	YES
Guarantee	€0
ANALYSIS OF CHARGES UNDER THE PROPOSED CONTRACT	
Special Features of Special Pricing	Variable Supply Charge with Fluctuation Limits
1. Fixed Supply Charge	€0/month
2. Fixed Supply Charge (FSC) or Variable Supply Charge	In this Special Tariff, the Base Supply Price applies with a variance mechanism.
2.1 Variance Mechanism on the Base Supply Price	
The Variance Mechanism constitutes a parameter for determining the final supply price of the Special Tariff and is defined by law as follows: $\alpha * (DAMm-1 - Li) + b \text{ when } DAMm-1 < Li$ $0 \text{ when } Li \leq DAMm-1 \leq Lu$ $\alpha * (DAMm-1 - Lu) + b \text{ when } DAMm-1 > Lu$ where: M: The month of consumption. Correspondingly, "M-1" denotes the month immediately preceding the consumption month. a: Ο Συντελεστής Προσαύξησης, ο οποίος ισούται με 1,145. Σημειώνεται ότι ο συντελεστής α παραμένει σταθερός κατ' ελάχιστο για τρεις (3) μήνες. TEA M-1: The average of the Daily Day-Ahead Marketclearing Prices for the month preceding the consumption month "M", as published by the Energy Exchange. b: The b factor is calculated as the product of the fixed factor a and the difference between the Day-Ahead Market Clearing Price of the previous month (DAM-1) and the Day-Ahead Market Clearing Price of the month (DAM-2) ($b=a*(DAMm-1 - MCPm-2)$). Lu and Li : The limits of the safety range, within which the variance mechanism is not activated and, therefore, the Supply Charge is determined based on the Base Supply Price. Within the framework of specifying the above Variance Mechanism, OTE ESTATE defines a non-activation range for the variance mechanism by setting an upper limit Lu, equal to €130/MWh, and a lower limit Li, equal to €90/MWh. The Variance Mechanism is activated when DAMm-1 falls below the lower limit or exceeds the upper limit. It should be noted that the above limits, Lu and Li, remain fixed for a minimum of three (3) months, and after this period, they may be modified following a relevant announcement on the OTE ESTATE website.	



2.2. Other Supply Charges	NO
3. Supply Discounts	NO
4. Final Supply Charge	The final Supply Charge is the sum of: 1+2+3. Note: The regulated charges (RRC,RCD,ETMEAR,YKQ) as well as Third-Party Charges (Municipal Fees, Local Taxes, Property Tax, ERT Fee, Other charges required by law) appearing on your bill are the same regardless of your supplier.
Early Termination Clause	NO

ANALYSIS OF THE TERMS OF THE OFFERED CONTRACT	
General Terms	As attached at the end of this electricity supply application/contract for household customers.
Special Terms of the Contract	By signing this document, I knowledge and accept that: (1) This application simultaneously constitutes the Electricity Supply Contract with the Supplier (OTE ESTATE), unless it is formally rejected in writing by the letter. This application may not be accepted by OTE ESTATE for specific reasons, in accordance with the Electricity Supply Code to Customers (Government Gazette B' 832/2013), as amended. To be informed of the reasons why OTE ESTATE may reject this application, please contact the OTE ESTATE Customer Service Department (Customer Service Hotline: 2106377800). In case of any rejection of your application, notification will be sent to you by email within 10 days, detailing the reasons for such rejection. (2) The Electricity Supply Contract with OTE ESTATE is governed by the General Terms of the Supply Contract attached hereto and by this Application, the details of which constitute the Special Terms of the Contract. (3) I have read, understood, and fully agree with this Application and with the Special and General Terms of the Electricity Supply Contract for Household Customers (4) I am the lawful user of the installation to which the above-described supply relates. I acknowledge that I bear full responsibility for the accuracy and content of this declaration and I provide OTE ESTATE with my latest meter reading. (5) By signing this document, I expressly authorize OTE ESTATE to request from the relevant Electricity Distribution Network Operator the historical consumption data, as well as to perform any necessary actions for the representation of the meter and for the initial activation or reactivation of the connection, if required. (6) With this Application, I submit a copy of my most recent settlement bill along with the corresponding proof of payment. In the event that the most recent bill is a credit (CREDIT BILL), I also submit the previous settlement bill with the corresponding proof of payment. (7) I hereby declare, under my sole responsibility and being aware of the penalties provided under Law 1599/1986, that all the information provided in this Application and all documents I submit are complete, true, and accurate. I acknowledge OTE ESTATE's right to verify the accuracy and validity of the above information. I commit to immediately notify OTE ESTATE of any changes to this information within five (5) business days.
Special Terms of the Contract	(8) I consent to being contacted by OTE ESTATE via SMS, email, newsletter, telephone, and informational brochures for informational and promotional purposes, to the use and disclosure of my contact details to third parties for sales or service promotion, and to the general processing of my personal data even after the termination or expiry of the Contract by any means, for the purposes of promoting OTE ESTATE's products or services and their advertising. I have been informed that I may withdraw this consent at any time by notifying OTE ESTATE. YES ☐ NO ☐ (9) I consent to the commencement of electricity supply services during the withdrawal period, in accordance with the provisions of Articles 3c and 3d of Law 2251/1994, as amended. YES ☐ NO ☐ (10) Attention is drawn to clauses 8.9 and 8.10 of the General Terms of this Electricity Supply Contract. The consumption bill received by the Customer will include amounts corresponding to charges borne by the Customer related to electricity supply services provided by third parties, as well as applicable fees in accordance with current legislation (Regulated Charges). It will also include amounts corresponding to charges borne by the Customer relating to fees, taxes, and other amounts remitted by OTE ESTATE to third parties, in accordance with applicable legislation (Other Charges), as further detailed in the General Terms of the Electricity Supply Contract. Please note that Regulated Charges and Third-Party Charges (Municipal Fees, Local Taxes, Property Tax, ERT Fee, and other charges required by law appearing on your bill) are the same regardless of your supplier.
Additional Terms Not Related to Electricity Supply	-
Personal Data (definitions)	DEFINITIONS Personal Data: Any information relating to an identified or identifiable natural person («data subject»); an identifiable natural person is one whose identity can be established, directly or indirectly, in particular by reference to an identifier such as a name, identification number, location data, an online identifier, or to one or most factors specific to the physical, physiological, genetic, psychological, economic, cultural, or social identity of that natural person. Data controller: The natural or legal person, public authority, agency, or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data. Where the purposes and means of such processing are determined by Union law or the law of a Member State, the data controller or the specific criteria for its appointment may be provided for by Union law or the law of the Member State. Data processor: The natural or legal person, public authority, agency, or other body that processes personal data on behalf of the data controller. Processing: Any operation or set of operations performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure, or destruction. Consent: Any freely given, specific, informed, and unambiguous indication of the data subject's wishes by which the data subject, either by a statement or by a clear affirmative action, signifies agreement to the processing of personal data relating to them.



Personal Data	Regulation (EU) 2016/679 of the European Parliament and of the Council - (GDPR) 1. The Supplier (hereinafter OTE ESTATE), acting in this contract as the Data Controller, fully complies with the provisions of the GDPR, as their application is supervised by the Hellenic Data Protection Authority. 2. The personal data (hereinafter "Data"), provided by the Customer to the Supplier (OTE ESTATE) under this application for the purpose of concluding an electricity supply contract (A. CUSTOMER DETAILS: Full name, Address, Tax Identification Number (TIN), Tax Office, ID Card/Passport Number, Telephone, Mobile Phone, Email, Option to select Special Categories: Vulnerable Customers or Social Household Tariff Beneficiaries; B. BILL PAYMENT METHODS: choice of web banking, bank account, or debit/credit card; C. SUPPLY DETAILS: Property Address, Supply Number, Existing Supplier, indication if it concerns the first activation of the connection, agreed capacity, Meter Number, latest meter reading, option for activation (if required) - shall be subject to lawful processing by OTE ESTATE at any stage either prior to or following the signing of the supply contract. 3. OTE ESTATE processes the Customer's Data on the basis of one of the following lawful grounds: a) the contractual relationship or the taking of steps at the pre-contractual stage; b) the Company's legal obligations; c) the Company's legitimate interests. 4. The purpose of processing the Data is to service, perform, support, and monitor the electricity supply contract and to fulfill the obligations of the Contracting Parties.
Personal Data	5. Data Processors acting on behalf of OTE ESTATE may include authorized partners (e.g. third-party electricity suppliers, credit assessment companies, debt collection agencies), who may: a) assess the Customer's creditworthiness at the pre-contractual stage; b) manage overdue debts owed by the Customer to OTE ESTATE and contact the Customer after the expiry of the specified electricity consumption bill payment deadline, reminding them of the outstanding debt in accordance with applicable legislation; c) manage any instructions for the deactivation of the load meter (disconnection of supply) due to overdue debts owed by the Customer to OTE ESTATE, within the framework of processing the Customer's application for a change of Supplier. 6. The Customers' Data are retained for as long as necessary to fulfill the purpose for which they are processed by OTE ESTATE, unless an extension of this retention period is required due to legal claims or the Company's legal obligations. 7. The Customer retains the following rights: - the right of access to their personal data; - the right to rectification of inaccurate personal data; - the right to erasure/the right to be forgotten; - the right to data portability; - the right to restriction of processing; - the right to object to processing/withdraw consent to the processing of their Data. Additionally, the Customer retains the right to submit a written complaint to the competent supervisory authority regarding the protection of personal data, namely the Hellenic Data Protection Authority, Kifisias Ave. 1-3, P.C. 115 23, Athens, +30 210 6475600, email: contact@dpa.gr. 8. Written requests by the Customer to exercise the rights set out in paragraph 6 should be addressed to OTE ESTATE either by post at Kifisias Avenue 99, 1st floor, P.C. 151 24, Marousi, or by email at info@ote-estate.gr. 9. OTE ESTATE responds to Customers' written requests free of charge without undue delay, and in any case within one (1) month from receipt of the request. However, if the Customer's request is complex or there is a large number of requests, the Supplier (OTE ESTATE) reserves the right to inform the Customer within the month if an extension of up to two (2) additional months is required, within which a response will be provided. 10. In case of any questions regarding the processing of their Data, the Customer may contact the OTE ESTATE Customer Service Department at +30 210 6377800.
ACCEPTANCE OF TERMS – CONSENT DECLARATION	
I wish to receive my bill by:	email
In the event of any changes to the terms of this contract, I will be notified by a separate letter, which will be sent to me via:	email
Customer Signature	
Notes:	
Date: / /	
Customer's Signature	
For OTE ESTATE	

